

By the Numbers

Dear Zoo Friends and Supporters,

2013 was a year of new highs for the Seneca Park Zoo Society, and the best way to talk about those highs is to quote the numbers. Our vision and mission, as well as our charter and New York State operating permit, focus our attention on three major concepts: the visitor experience, education and conservation leadership.

In the way of visitor experience (i.e., having fun at the Zoo), we entertained nearly 400,000. We wined (OK, beered) and dined

close to 11,000 adults at our summer (and one winter) ZooBrews. Our annual fundraiser, Zoobilation, netted almost \$146,000 to help us fulfill our mission. Our award-winning Web site was visited by 372,000 clickers with nearly 1.6 million pages being viewed and more than \$30,000 in online ticket sales.

Our commitment to education included a new stage show which sent an educational message to 46,000 children who dragged



their parents and grandparents, forcing them, too, to get the



message. Our ZooCamps were nearly sold out in spite of adding extra sessions. Our 79 docents, 156 general volunteers and 84 ZooTeens continued to engage

our visitors in a learning experience even if they only came to see the animals.

We hosted 225 teachers from the Rochester City School District and Expeditionary Learning Inc. New Teachers' training programs, and helped them find connections to learning about animals, habitats and conservation for their students.



Conservation is an important part of what we are as a Zoo Society. Our docents raised \$12,000 to support in-situ conservation projects in Madagascar through their annual Party



Madagascar event. We installed new recycle containers throughout the Zoo and held four recycle rallies helping our community eliminate nearly 8 tons of waste from area landfills. We continued the move to eliminate non-sustainable palm oil from our food stand and gift shop offerings.

While all this was going on, we also managed to win the National Disability Employment Awareness regional award. We cried over the loss of some well-loved animals such as our male sea lion and ancient king vulture, but we rejoiced and delighted

in viewing our newly-delivered babies: lions (3), orangutan (1), sea lion (1), goats (3), golden lion tamarin (1) and penguins (11, yes I said 11). What a productive spring for the Zoo!



Our planned giving program also reached new highs, with 41 members, and an endowment fund that was closing in on the quarter-million dollar mark by year's end.

As the year closed, it was with great disappointment we learned of the retirement of Rachel Baker August, our long-serving and beloved Executive Director. The successes of 2013 were but the decorations on the cake that is the financially strong, volunteer rich and brilliantly staffed Seneca Park Zoo Society. Thank you, Rachel.



Leonard Bayer President, Board of Trustees 2013 Seneca Park Zoo Society

Throughout 2013, it was my pleasure to serve you, volunteers, employees and members as your President.

Our Mission

Through the exhibition of animals in naturalistic settings, the Seneca Park Zoo will provide engaging and educational experiences to give our community the motivation and skills to act as stewards of the environment.

Our Vision

Education. Conservation leadership. Commitment to our community.

Our Current Dedicated Staff: Society

Sharon Peterson Associate Director

Lisa Buda Membership Coordinator

> Sue Clements Accountant

Emily Coon-Frisch Manager of Program Development

LaDonna Court Membership Coordinator

Pam Cowan Communications Director

> Sue DeCaro Gift Shop Manager

Erin Donnelly Data Coordinator Tim Fowler Outreach Coordinator

Jimmy Khederian Part-time Facilities Maintenance

Chip Kneessy Food Service Manager

Patty Langdon Development Assistant

Chuck Levengood Director of Development

Natalie Lipton Visitor Services Manager

> Chad Mattison Assistant Food Service Manager

Ashley Meyer Visitor Services Assistant Manager Kenny Nelson Interpretation Coordinator

Anneke Nordmark Youth & School Programs Coordinator

Ruth Northrop Data Manager

Kelli O'Brien Social Media & Public Relations Coordinator

Karen Panosian Visitor Services Director

Michelle Picardo Grant Writer/ Zoobilation Coordinator

Jan Preston Finance Coordinator Elizabeth Roach Volunteer Coordinator

Bart Roselli Director of Education & Interpretation

Michele Schepisi-Ritchie Office & Marketing Assistant

> Deb Schultz Part-time Visitor Services Captain

Denise Wells Food Service Coordinator

Amanda Workman Education Assistant

> Gail Yanus Part-time Visitor Services Captain

Our Current Board of Trustees

Leonard Bayer President

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Eileen Kreutter* Peter Lutz Robert Mann James McElheny, Esq. Jeff Mikols Monica Monte Randall Shepard

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> John Nuccitelli Robert Stiles William Strassburg

Our Dedicated Partners: Monroe County Current Zoo Staff

We thank Monroe County Executive Maggie Brooks for her dedication and continued leadership.

Lawrence A. Staub, Jr. Director of Parks

> Lawrence Sorel County Zoo Director

Gail Tabone Assistant Zoo Director

John Adamski Assistant Curator

Heidi Beifus Zoo Keeper

Jenna Bovee Elephant Handler

Lindsay Bronson Elephant Manager

Abigail Carr Part-time Zoo Keeper

Garrett Caulkins Health Center Supervisor

Pete Christensen Aquatic Life Support Systems Operator

Amanda Davis Part-time Zoo Keeper Dr. Louis DiVincenti Zoo Veterinarian

> Isiah Eades Recreation Guard

Robin English Zoologist

> Tina Fess Zoologist

David Gammariello Ground Equipment Operator

> Alexander Haag Budget Technician David Hamilton

> General Curator

Andrew Hurst Assistant Aquatic Life Support Systems Operator

> Kara Masaschi Assistant Curator

Kristen Miles-Pavia Supervisor of Aquatic Life Support and Facilities Denise Mitelli Zoological Park Foreman

Will Molina Part-time Heavy Laborer

Mary Ellen Ostrander Zoologist

Jim Paxon Maintenance Mechanic II

Heather Paye Part-time Zoo Keeper

> Sue Rea Zoologist

Melvin Sanchez Heavy Laborer

Brian Sheets Part-time Zoo Keeper

Mary Ellen Sheets Elephant Handler

> Laura Shipp Zoo Keeper

Sandy Smith Recreation Guard Thomas Snyder Part-time Zoo Keeper

> Ryan Statt Zoologist

Lucius Warfield Part-time Recreation Guard

> Lori Warner Zoo Keeper

Michael Wemett Zoo Keeper

Kellee Wolowitz Zoologist

Catina Wright Zoo Keeper

Dr. Jeffrey Wyatt Director of Animal Health and Conservation

> Melissa Zepkowski Part-time Building Service Worker



Our annual Merry-Not-Scary ZooBoo event was a smash success with 14,069 visitors enjoying the festivities. Many thanks to our event sponsor,

Walmart, and treat sponsor, Green Halloween. Because of everyone's great support, the event netted \$32,480, making it the most profitable ever.

Zoobilation saw its best results to date, netting \$145,527. Corporate support, led by presenting sponsors Bank of America and Merrill Lynch, surpassed \$100,000.





The wildest happy hour in town, ZooBrew, continued to grow, bringing in 10,761 thirsty patrons during five Friday nights with net profits of \$144,791.

1,380 participants enjoyed our 5K Jungle Jog, Seneca Park Mile and Kids' Fun Run! Thanks to them and our sponsors M&T Bank and Woods Oviatt Gilman, LLP, the event netted more than \$22,000, the highest to date.



It had been nearly three decades since a lion cub was born at the Zoo. That changed when first-time mom, Asha, gave birth on March 7. The Zoo was thrilled to announce the birth of a female Bornean orangutan to Kumang, the Zoo's 35-year-old matriarch. Denda, a 10-year-old male, is the baby's father. Bella was born on April 29.



The Zoo was a regional winner of the 2013 National Disability Employment Awareness Month award. The

honor was part of the 25th Annual Employer Awards celebration hosted by The Rochester Area Employment Network. The Zoo was selected for its work with Jimmy Khedarian, who works for the Zoo Society as a part-time Facilities Maintenance employee.

Seneca Park Zoo was presented with a corporate Partner-in-Preservation award by the Bergen Swamp Preservation



Society for our work with Eastern Massasauga rattlesnake conservation at the swamp. The Zoo was the first corporate recipient of this award.



Five Lowe's stores contributed time and materials valued at more than \$8,000 to complete 14 projects throughout the Zoo.



Nearly 250,000 viewers tuned in to watch our animal presentations on WXXI's Homework Hotline, a statewide educational show on PBS where students call in to get help with homework.

Total foundation support increased 19% over the prior year, with a total of \$70,745.99. This, too, was the best year ever for foundation support.

School visits with our ever popular Wegmans' ZooMobile were up 45%.





A photo booth, featuring our animals, added to the overall Zoo experience. A male California sea lion was born on June 1 to first-time mom Marina. The new addition marked the 18th baby animal born at the Zoo since Jan. 1.

The Zoo's goats, Princess and Pansey, became first-time mothers in April. Princess gave birth to two male kids, while Pansey gave birth the following day to a female.



We engaged an outside Market Research firm for the first time since 1996 to assist in executing a three-phased market research campaign, gaining insight into our visitor's perceptions and expectations. Four main

areas of focus, including an assessment of our interactives, were outlined for 2014.

In the spring we launched Expeditions, programs that offer students an interactive and engaging way to experience the



Zoo while exploring our popular A Step Into Africa Exhibit. Four Expeditions were developed and we reached more than 1,500 students.



The Zoo became a charter member of the Great Lakes Network in 2013. Organized by Chicago's John G. Shedd Aquarium, this network shares

information and program ideas to bring attention to the environmental pressures on all the Great Lakes. We were recognized for our educational programming and important field conservation efforts, especially the sturgeon reintroduction project.





SOCIETY OF ZOO SUPPORTERS Contributions for 2013

ELEPHANT LEVEL \$50,000 or more

Entercom Rochester, LLC* Donna Fielding, Estate of Francis Jung, Estate of Riedman Foundation





LION LEVEL \$25,000 to \$49,999

Canfield & Tack Commercial Printing and Fulfillment* Daisy Marquis Jones Foundation Mr. and Mrs. Philip Gelsomino, II Glover-Crask Charitable Trust Green Halloween* The Rabbit Room* Waldron Rise Foundation Wegmans Food Markets, Inc.



POLAR BEAR LEVEL \$10,000 to \$24,999

Bank of America Mr. and Mrs. Leonard R. Bayer Brochures Unlimited* Chesonis Family Foundation Donald F. and Maxine B. Davison Foundation Mr. and Mrs. Robert Dobies M&T Bank McDonald's of Greater Rochester Sands Family Foundation Ms. Susan B. Schaubert Leland T. Shafer Charitable Trust Helen and Ritter Shumway Foundation Smock/Everitt Design* Spatola's Party Rental* Mrs. Lilly Speitel Jo-Ann Taylor, Estate of Walmart

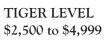
EAGLE LEVEL \$5,000 to \$9,999

Advanced Technical Solutions* Bagels, Etc* The Brown Group/Merrill Lynch Mr. and Mrs. Gavin Brownlie, Sr. Coca-Cola Refreshments Constellation Brands, Inc. Crosby-Brownlie, Inc. Mrs. Louise Epstein Excellus BlueCross BlueShield Exodus Exterminating, Inc*



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Admar Supply Company* Adrian Jules Ltd* Ames-Amzalak Memorial Trust Rachel Susan Beimler Campership Fund Mr. and Mrs. Jack K. Best Best Times Financial Planning **BLM** Construction Company Bond, Schoeneck & King, PLLC Boylan Code LLP Mr. Stephen Brown Mr. and Mrs. Gavin Brownlie, Jr. Construction Industry Association of Rochester Mr. and Mrs. Spencer J. Cook Dell Direct Giving Campaign Matching Gifts Mr. and Mrs. Michael Ferrauilo Ms. Susanna M. Ferris and Ms. Nancy Postilli First Niagara Bank Forever Wild Society Fund of the RACF Mr. and Mrs. Robert Franklin Gina Marie's Themed Sweets* Mrs. Mary Ellen Guon



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SOCIETY OF ZOO SUPPORTERS continued

RHINO LEVEL \$1,000 to \$2,499

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OTTER LEVEL \$500 to \$999

4imbrint* Air & Waste Management Association Ms. Debra Allen Anonymous Mr. and Mrs. Thomas Argust Audio Images* Mrs. Ruth C. Baltzer Mr. and Mrs. Alan Bartholomew Ms. Nina H. Beach Mr. and Mrs. Wayne Beckwith Mr. Brian Bennington Bosch Security Systems Ms. Karla Boyce Brad's Cookie Nook* Mrs. Paula Briggs Mr. and Mrs. Dennis Buchan Mrs. Claudia Burcke The Cake Box* Ms. Barbara P. Carlson and Mr. Donald E. Mass Mr. Andrew Carpentier Carrabba's Italian Grill* Mr. and Mrs. John P. Carver Mr. and Mrs. Frank J. Chiaino Mr. and Mrs. P. Hamilton Clark, III Mr. and Mrs. Danny Collins Mr. William Connor and Ms. Janis DeMay-Connor Mr. and Mrs. Joe Cowan Mrs. Pam Cowan and Mr. Phil Morgan Mr. and Mrs. James DeVito Mr. and Mrs. Ken Dingman Mr. and Mrs. Terry Dominach Mr. Denis Doyle Mr. and Mrs. Richard Drav Mr. and Mrs. David Ebberts In Memory of Jane Evan Mr. and Mrs. Donald G. Eygnor Dr. Janine L. Fogarty and Mr. Jim Hoestermann Mr. and Mrs. Neal S. Garber Mr. and Mrs. John Gavenda Mr. and Mrs. Bill Grabenstetter Mr. and Mrs. John Henderson Hewitt Young Electric LLC Mr. and Mrs. Aaron Hilger



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* Denotes In-Kind gift

With such a list, an oversight might occur. If your name has been omitted or there is an error, we apologize and ask you notify us at (585) 336-7217.



The Upstate Zoo Conference was held at the Zoo in November. We welcomed nearly 130 colleagues to share best practices and learn from challenging times. We covered all areas of the Zoo through

behind-the-scenes tours, round table discussions and presentations. Craig Piper, Director of City Zoos at Wildlife Conservation Society, discussed opportunities to partner on field conservation work.

ZooClass attendance increased 56% as the Zoo hosted 685 children ages 2 to 5.





Genesee Trail received a facelift when 79 new labels were designed and displayed.

The Zoo was in bloom as we provided the backdrop for zoo- and animal-inspired flower and horticulture displays as some of the best competitive gardeners in the Northeast gathered for a Garden Club of America-juried Flower Show presented by the Rochester Garden Club.







Nine donors were added to our Forever Wild Society. The year began with \$72,570 in our endowment fund and ended at \$202,398, a 179% increase.





A representative from the National Inclusion Project visited in March to share ways our staff can help all children feel they can participate and no one, with or without disabilities, sits on the sidelines.

Per caps for our food service department exceeded its goal of \$1.25 by 8%, ending the year at \$1.36.

Our Special Friend level membership base grew 12% over the prior year, bringing in \$67,845, making it the best year ever for Special Friends.





Sales from the 2014 Zoo Calendar totaled \$11,223.

Zoo volunteers logged a total of 20,436 hours.

By the numbers ...

156 general volunteers gave 6,158 hours

84 ZooTeens gave 7,138.5 hours of their time

79 docents spent 6,578.75 hours volunteering

Board and committee members volunteered 371 hours

Interns spent 190 hours at the Zoo

The time these people graciously volunteered was equivalent to 10 full-time staff members. We would like to take this opportunity to send a heartfelt thank you to each and every one. What they do is very valuable and appreciated every day.

Our Motivated Educators: Docents

Bob Shaff President Eileen Kreutter Vice-President Stacy Pavone Treasurer Jim Quick Secretary Carol Smereski President Emeritus Renee Savino-Hondorf Scheduling Chair Beverly Shaff Newsletter Editor Jan Kohlmeier Social Chair Ann Marie Tobey Elephants Work Chair Robyn Blanchard-Tacci Biofacts Chair	Jan Barney Education Committee Chair Kellie Reynolds Long-Range Planning Committee Chair Colleene Abair Linda Bagdon darlene Benzon Mary Rose Bianchi Mary Bruno Judy Bullene Claudia Burcke Lea Cappella Sue Chapman Carol Conant Barb Densmore Karen Downs Marge Dunbar Phil Edin Heidi Forster Kim Foster	Barb Hendry Susan Herzbergk Vandy Humphrey Richard Iman Anne Kirkpatrick Bonnie Kozlowski Laura Kremer Teresa Kretovic Donna Lampen-Smith Gretchen Larosa Jerry LeBlanc Carol McCoy Andrea Minchella Lance Mortensen Pam Mortensen David Nasta Marian Nelson Shelley O'Brien Pat Obstarczyk John Page Joanne Pernice Pat Rosem	Dona Ryan Jeanne Salisbury Marge Sawnor Lynn Schneeberger Susan Schneider Ray Shaheen Marion Sharpe Lauren Sheive Roger Siekierski Richard Simpson Bobbi Smith Tom Sobczak Don Socha Christine Spencer Colleen Spiwak Jeanne Tankersley Laura Tumminelli Trudy Turberg Kathleen Wax Armin Weidman Jerry Welcher Maureen Whalen
	Kim Foster Lora Hamlin Amy Harned	2	, , , , , , , , , , , , , , , , , , ,
	Lynn Harris		



Seneca Park Zoo Society

Balance Sheet December 31, 2013

	General Operating Fund	Board Designated Fund	Restricted Gifts & Grants Fund	Capital Campaign Fund	TOTAL
ASSETS					
Cash and Cash Equivalents	\$621,140	\$169,415	\$163,865	\$6,418	\$960,838
Investments	\$123,266	\$0	\$0	\$159,910	\$283,175
Endowment - General	\$0	\$0	\$214,224	\$0	\$214,224
Endowment - Intern Program	\$0	\$0	\$186,354	\$0	\$186,354
Accounts Receivable	\$20,325	\$5,143	\$399,370	\$520,000	\$944,838
Promises to Give-Net	\$13,982	\$0	\$72,110	\$28,964	\$115,056
Due from other funds	\$O	\$408,500	\$23	\$520	\$409,043
Inventory	\$150,028	\$0	\$0	\$0	\$150,028
Prepaid Expenses	\$20,262	\$0	\$O	\$0	\$20,262
Property & Equipment Net	\$146,461	\$0	\$3,547	\$0	\$150,008
Total Assets	\$1,095,465	\$583,057	\$1,039,494	\$715,811	\$3,433,827
LIABILITIES & NET ASSETS					
Accounts Payable	\$215,425	\$0	\$0	\$520,000	\$735,425
Accrued Payroll	\$90,074	\$0	\$0	\$0	\$90,074
Accrued Vacation	\$75,974	\$0	\$0	\$0	\$75,974
Due to other funds	\$234,043	\$O	\$0	\$175,000	\$409,043
Total Liabilities	\$615,514	\$0	\$0	\$695,000	\$1,310,514
Beginning Net Assets	\$441,559	\$439,276	\$771,082	\$66,452	\$1,718,369
Net Surplus/(Deficit)	\$38,391	\$143,781	\$268,412	(\$45,641)	\$404,943
Total Net Assets	\$479,950	\$583,057	\$1,039,494	\$20,811	\$2,123,312
TOTAL LIABILITIES & NET ASSETS	\$1,095,465	\$583,057	\$1,039,494	\$715,811	\$3,433,827



Stewardship of the Seneca Park Zoo Society's financial assets are just as important as the safety and security of our animals. Without both, we cannot provide our visitors with the experience they deserve. The Board of Trustees, for the 19th year in a row, approved a balanced budget. The budget is prepared in detail by the staff and recommended for approval by the Finance Committee. Each month the Executive Committee and the Board receive and discuss the financial results of the Zoo Society. Annually the Zoo Society's financial results are audited by EFP Rotenberg, LLP, an independent accounting firm.

	2013		2012	
	Amount	% of Total Revenue	Amount	% of Total Revenue
SUPPORT AND REVENUE Membership & Admissions	\$2,536,487	46.2%	\$2,439,467	46.8%
Retail Operations	1,339,656	24.4%	1,394,666	26.8%
Fundraising & Events	877,348	16.0%	648,520	12.4%
In-Kind Contributions	345,161	6.3%	311,042	6.0%
Education Program Fees	271,136	4.9%	268,017	5.1%
Net Assets Released from Restriction	107,955	2.0%	136,656	2.6%
Interest Income	866	0.0%	828	0.0%
Other	7,059	0.1%	12,487	0.2%
	\$5,485,669	100.0%	\$5,211,683	100.0%
	2013		2012	
		% of Total		% of Total
EXPENSES	Amount	Raised	Amount	Raised
Retail Services	\$1,005,483	18.3%	\$990,745	19.0%
Membership & Admission Services	612,036	11.2%	610,568	11.7%
Education Programs	496,297	9.0%	494,516	9.5%
Public Relations & Marketing	604,871	11.0%	587,579	11.3%
Administration	488,555	8.9%	463,031	8.9%
Fundraising & Events	425,219	7.8%	354,524	6.8%
Depreciation	41,724	0.8%	31,800	0.6%
	\$3,674,185	67.0%	\$3,532,762	67.8%
Increase in Net Assets	\$1,811,484		\$1,678,922	
Net Assets at Beginning of Year	\$441,559		\$393,485	
Support to Seneca Park Zoo Fund	(74,442)		(79,348)	
Revenue Share with Monroe County Parks Department	(1,465,150)		(1,411,750)	
Equipment Transfer to Monroe County	7		(15,900)	
Board Designated Restrictions	(233,500)		(123,850)	
Net Assets at End of Year	\$479,950		\$441,559	

A complete financial statement including Board Designated, Restricted Programs and the Capital Campaign is available upon request.



2013 Forever Wild Society Inductees are:

Bob & Maureen Dobies Bob & Linda Franklin Harold Johnson Carol Merkel Patricia Obstarczyk

Dr. & Mrs. James Tacci Ric Thomann Pam Will Mark & Nancy Zawacki

Copyright 2014. Cover photos by Marie Kraus (orangutans), Christopher Morabito (sea lions), Joe Arena (golden lion tamarins) and Kelli O'Brien (lions).