

### Dear Zoo Friends and Supporters,

2014 was a year of transition for the Seneca Park Zoo Society. New leadership brings new ideas, and opportunities for an organization to be self-reflective. New leadership is often a time to challenge the status quo, and assess whether an organization is maximizing its value to the community it serves.

To that end, the Zoo Society looked closely at its brand position, and found that the Zoo's strong brand as the Natural Place for Families was well known and working to drive attendance by families with small children. However, the conservation work being done by the Seneca Park Zoo, and the role the Zoo plays in saving animals from extinction, was almost entirely unknown to the general public. Great stories were just waiting to be told, so we began repositioning our messaging. Those behind-the-scenes changes came to life in 2015 in the Zoo's marketing partnerships, its membership programs, and its publications, such as ZooNooz.

The Zoo Society, along with our Monroe County partners, embarked on a strategic plan/master plan process. Recommendations from that process will be ready to share with the public in mid-2015. The need to remove the Zoo's Main Building by 2018 in order to maintain accreditation with the Association of Zoos and Aquariums is one of the driving forces behind the master plan.





We also felt it was the right time to ask: What does a zoo in the 21<sup>st</sup> century look like? What *can* we be? How can a zoo inspire people to act on behalf of animals they care for so deeply and the environment in which we all live? This invigorating process involves both County and Society leadership staff, and we look forward to what lies ahead for Seneca Park Zoo and for our partnership.

2014 was also a year of continued success for the Zoo and the Zoo Society. The Zoo proved, once again, to be a significant community resource with strong visitation and increased membership rolls, despite a year of less-than-ideal weather for zoo visits. We remained financially accountable and transparent, with a balanced budget, operating surplus, and a clean audit. We continued our commitment to recruit the best possible Board of Trustee members, and retained a strong staff with enthusiasm and passion for the zoo, our guests, and the animals in our care.

As we move forward into 2015, we are well-positioned to expand our role in the community beyond the gates of the Zoo, developing new partnerships, and shining a light on the great stories of what our zoo is, and what it can be: a leader in conservation care, an economic asset to our region and a *great* place to visit, no matter your age.

Thank you for your continued support as we celebrate at that has come before us and all that lies ahead. This is truly an exciting time to be part of the Zoo family.



Pamela Reed Sanchez
Executive Director (June 2014)
Seneca Park Zoo Society



Leonard Bayer President, Board of Trustees 2014 Seneca Park Zoo Society

### **Our Current Full-Time Staff: Society**

Pamela Reed Sanchez

Executive Director

Sharon Peterson Associate Director

Lisa Buda

Membership Manager

Sue Clements

Business Manager

**Emily Coon-Frisch** Manager of Program

Development LaDonna Court

Membership Coordinator

Pam Cowan

Communications Director

Sue DeCaro Gift Shop Manager

Erin Donnelly Data Coordinator

Tim Fowler

Outreach Coordinator

Aimee Hofmann

Development Assistant

Caitlin Irwin

Visitor Services Assistant Manager

Chip Kneessy

Food Service Manager

Chuck Levengood Director of Development Natalie Lipton

Visitor Services Manager

Chad Mattison

Food Service Assistant Manager

Ceci Menchetti Communications

Coordinator

Anneke Nordmark Youth & School Programs Coordinator

Ruth Northrop Data Manager

Michelle Picardo Grant Writer/

Zoobilation Coordinator

Elizabeth Roach

Volunteer Coordinator

Bart Roselli

Director of Education & Interpretation

Michele Schepisi-Ritchie Office & Marketing Assistant

Tom Snyder Interpretation Coordinator

Denise Wells Food Service Coordinator

Amanda Workman

Education Assistant

#### **Our Current Board of Trustees**

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Charlie Pulire

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Lawrence A. Staub, Ir.\* Ellen Wayne Debby Wilson Keith Wilson

\*Ex-Officio

Iohn Nuccitelli Robert Stiles William Strassburg

### Our Dedicated Partners: Monroe County Zoo Staff

We thank Monroe County Executive Maggie Brooks for her dedication and continued leadership.

#### Lawrence A. Staub, Ir. Director of Parks

Dave Rinaldo

Deputy Director of Parks

Lawrence Sorel County Zoo Director

Gail Tabone Assistant Zoo Director

John Adamski

Assistant Curator Christian Arasme

Recreational Guard

Heidi Beifus Zoo Keeper

Kevin Blakely Zoo Keeper

Jenna Bovee

Elephant Handler

**Lindsay Bronson** Elephant Manager

> Abby Carr Zoo Keeper

Bill Caruso Recreational Guard

### Garrett Caulkins

Health Center Supervisor

#### Pete Christensen

Aquatic Life Support Systems Operator

Hannah Comstock

Zoo Keeper

Randi Conway Zoo Keeper

Amanda Davis

Zoo Keeper Isiah Eades

Recreational Guard

Robin English Zoologist

> Tina Fess Zoologist

Dan Frick Elephant Handler

Melvin Greathouse Heavy Laborer

David Hamilton General Curator

#### Andrew Hurst

Assistant Aquatic Life Support Systems Operator

> Ricky Lane Heavy Laborer

Kara Masaschi Assistant Curator

Kristen Miles-Pavia Supervisor of Aquatic

Life Support and Facilities

Denise Mitelli Zoological Park Foreman

Nick O'Connor Grounds Equipment Operator

Mary Ellen Ostrander

Zoologist

Andrew Paulsen Grounds Equipment Operator

Iim Paxon Maintenance Mechanic II

> Heather Pave Zoo Keeper

Sue Rea Elephant Handler Melvin Sanchez Heavy Laborer

**Brian Sheets** Zoo Keeper

Mary Ellen Sheets Elephant Handler

Ryan Statt . Zoologist

Steve Sutton Grounds Equipment Operator

> Lori Warner Zoo Keeper

**James Weinpress** Zoo Keeper

Michael Wemett Zoo Keeper

Kellee Wolowitz Zoologist

Catina Wright Zoo Keeper

Dr. Jeffrey Wyatt

Director of Animal Health and Conservation

Melissa Zepkowski Building Service Worker

# A place for serious fun

Zoo volunteers logged a total of **21,659** hours.

### By the numbers ...

281 general volunteers gave 7,658.45 hours

105 ZooTeens gave 6,793.5 hours of their time

92 docents spent 6,578.75 hours volunteering

Board and committee members volunteered 589.75 hours

Interns spent 241 hours at the Zoo

The time these people graciously volunteered was equivalent to **10.5 full-time staff members**. We would be unable to do what we do with them. We thank each and every one of you.

### **Our Motivated Educators: Docents**

Eileen Kreutter President

Jim Quick

Vice-President

David Nasta Treasurer

Stacy Pavone Secretary

**Bob Shaff** President Emeritus

Andrea Minchella Scheduling Chair

Colleen Spiwak Newsletter Editor

Marianne Dambra Kathy Guillard

Ann Marie Tobey Elephants Work Chair

Robyn Blanchard-

Tacci Biofacts Chair

Social Co-Chair

Lynn Harris Conservation Committee Chair

**Jan Barney** *Education Committee Chair* 

Colleene Abair Jessica Alawi Linda Bagdon Janice Barney darlene Benzon Mary Bruno Judith Bullene Claudia Burcke Lea Cappella Deborah Casolari Susan Chapman Carol Conant Barbara Densmore Karen Downs Marge Dunbar Phil Edin Heidi Forster Kim Foster Lora Hamlin

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Jeanne Salisbury Marge Sawnor Lynn Schneeberger Beverly Shaff Ray Shaheen Marion Sharpe Lauren Sheive Roger Siekierski Richard Simpson Tim Snyder Tom Sobczak Christine Spencer Colleen Spiwak Jeanne Tankersley Trudy Turberg Kathleen Wax Jerry Welcher Maureen Whalen Lynn Willard Chervl Yehl

## committed to serious conservation efforts

# .....your support makes so much possible ....

### WE ARE FINANCIALLY SUSTAINABLE

Twenty years of balanced budgets, clean audits and no operating deficits. The Seneca Park Zoo Society has a remarkable history of being excellent stewards of our donors' investment in the Society.

### WE ARE **VALUED** BY THE **COMMUNITY**AND A **REGIONAL ASSET**

In 2014, attendance at the Seneca Park Zoo was **more than 350,000**. Of those visitors, roughly one-third came to the Zoo from beyond Monroe County. Our membership base grew to almost 17,000 households, and nearly 100 corporations collectively provided more than a **quarter of a million dollars** in operating funds.

### WE ARE AN **EDUCATIONAL ORGANIZATION**

More than 39,500 school-aged children were served by the Seneca Park Zoo Society in 2014, through organized field

trips and high-touch expeditions, ZooCamps, ZooMobile visits and more. Our education team's involvement with Homework Hotline reached an additional half a million people throughout New York State.





# WE ARE AN INFORMATIONAL RESOURCE Our Web site was viewed on ANIMALS, more than 1,150,000 CONSERVATION AND million times in 2014. To THE ENVIRONMENT date, nearly 29,000 people

Our Web site was viewed more than 1,150,000 million times in 2014. To date, nearly 29,000 people followed us socially on Facebook, Twitter and Instagram, and our blogs were read more than 31,700 times.

### OUR **ZOO FAMILY**IS **STRONG**

The team at the Zoo — volunteers and docents, trustees and staff, are **dedicated**, **experienced and passionate** about our mission. Collectively, our 28 full-time staff members have **197 years of experience** at the Seneca Park Zoo. Our volunteers contributed more than 21,000 hours of time in 2014, including nearly 7,000 hours from our ZooTeens, and close to 8,000 hours from our docents.



# WE ENGAGE NEW PEOPLE THROUGH MISSION-RELATED EVENTS

Events such as ZooBrew, Zoobilation, Jungle Jog, and ZooBoo bring in more than **25,000 people** to the Seneca Park Zoo, giving guests opportunities to connect with and be inspired by the animals at the Zoo.



These events also provide essential operating dollars for our education and interpretive programs.

### WE **INSPIRE**CONSERVATION **ACTION**



In 2014, the Zoo Society's conservation fundraising saw a 350% increase over 2013, with nearly \$60,000 raised to support field conservation efforts in Madagascar, Borneo and Africa. The Seneca Park Zoo Society's grants to the International Elephant Foundation and to

Health in Harmony have been recognized by those organizations as extraordinary, and our docents' decades-long support of the work of lemur expert Dr. Patricia Wright is recognized in Madagascar.



### WE **INVEST**BACK INTO **THE ZOO**

The Seneca Park Zoo Society is Monroe County's partner in managing the Seneca Park Zoo. As a nonprofit chartered by the New York State Department of Education in 1957, the Zoo Society plays an integral role in educating and serving our visitors while providing



significant financial support from admissions and memberships to Monroe County. Those funds are then used by Monroe County for animal care and facility maintenance at the Seneca Park Zoo. In the past five



years alone, the Zoo Society has remitted nearly \$7 million dollars in operating funds to Monroe

County. These funds help ensure the continued excellence of the Zoo's conservation and animal care programs, including maintaining its status as a leading breeding colony of African penguins, its continued participation in Species Survival Plans through the Association of Zoos and Aquariums, and its involvement in regional conservation efforts such as the reintroduction of lake sturgeon into the Genesee River and work to save hellbenders and Eastern Massassagua rattlesnakes from extinction.

### SOCIETY OF ZOO SUPPORTERS

### **Contributions for 2014**

The Seneca Park Zoo Society Board of Trustees and staff greatly appreciate the generous donors who supported the Zoo this year through grants, sponsorships, bequests, corporate contributions and individual gifts. Thank you for believing in us and the important work we do.



### LION LEVEL \$25,000 to \$49,999

Atomic Design
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Printing and Fulfillment
Daisy Marquis Jones Foundation
Entercom Rochester, LLC
Clara Gilman, Estate of
Glover Crask Charitable Trust
Estate of Jean Groff
Estate of Evelyn F. Lutz
The Rabbit Room
Wegmans Food Markets, Inc.



### POLAR BEAR LEVEL \$10,000 to \$24,999

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Anonymous
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### **EAGLE LEVEL \$5,000 to \$9,999**

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### TIGER LEVEL \$2,500 to \$4,999

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### SOCIETY OF ZOO SUPPORTERS continued

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### OTTER LEVEL \$500 to \$999

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With such a list, an oversight might occur. If your name has been omitted or there is an error, we apologize and ask you notify us at (585) 336-7217.

### Seneca Park Zoo Society

### Balance Sheet December 31, 2014

| Operating<br>Fund   | Board<br>Designated<br>Fund  | Restricted<br>Gifts & Grants<br>Fund  | Capital<br>Campaign<br>Fund   | TOTAL   |
|---------------------|--|---|---|---|
|                     |  |   |   |   |
| \$527,357           | \$0  | \$0   | \$5,739   | \$533,096   |
| \$112,455           | \$295,844  | \$149,251   | \$167,657   | \$725,207   |
| \$0                 | \$243,068  | \$63,977  | \$0   | \$307,046   |
| \$0                 | \$0  | \$189,566   | \$0   | \$189,566   |
| \$30,682            | \$1,383  | \$401,920   | \$500,000   | \$933,985   |
| \$13,621            | \$0  | \$52,110  | \$0   | \$65,731  |
| \$0                 | \$286,726  | \$16,000  | \$19,181  | \$321,907   |
| \$140,404           | \$0  | \$0   | \$0   | \$140,404   |
| \$65,548            | \$0  | \$0   | \$0   | \$65,548  |
| \$112,110           | \$0  | \$2,956   | \$0   | \$115,066   |
| \$1,002,177         | \$827,021  | \$875,781   | \$692,577   | \$3,397,557   |
|                     |  |   |   |   |
| \$241,086           | \$0  | \$0   | \$500,000   | \$741,086   |
| \$78,351            | \$0  | \$0   | \$0   | \$78,351  |
| \$52,863            | \$0  | \$0   | \$0   | \$52,863  |
| \$146,907           | \$0  | \$0   | \$175,000   | \$321,907   |
| \$519,207           | \$0  | \$0   | \$675,000   | \$1,194,207   |
|                     |  |   |   |   |
| \$479,950           | \$738,196  | \$884,355   | \$20,811  | \$2,123,312   |
| \$3,020             | \$88,825   | (\$8,574)   | (\$3,234)   | \$80,038  |
| \$482,970           | \$827,021  | \$875,781   | \$17,577  | \$2,203,350   |
| <b>\$</b> 1 002 177 | \$827 <b>0</b> 21  | \$275 <b>7</b> 81   | \$602 577   | \$3,397,557   |
|                     | \$527,357<br>\$112,455<br>\$0<br>\$30,682<br>\$13,621<br>\$0<br>\$140,404<br>\$65,548<br>\$112,110<br>\$1,002,177<br>\$241,086<br>\$78,351<br>\$52,863<br>\$146,907<br>\$519,207 | Operating Fund         Designated Fund           \$527,357         \$0           \$112,455         \$295,844           \$0         \$243,068           \$0         \$0           \$30,682         \$1,383           \$13,621         \$0           \$0         \$286,726           \$140,404         \$0           \$65,548         \$0           \$112,110         \$0           \$11,002,177         \$827,021           \$241,086         \$0           \$78,351         \$0           \$52,863         \$0           \$146,907         \$0           \$519,207         \$0           \$479,950         \$738,196           \$3,020         \$88,825           \$482,970         \$827,021 | Operating Fund         Designated Fund         Gifts & Grants Fund           \$527,357         \$0         \$0           \$112,455         \$295,844         \$149,251           \$0         \$243,068         \$63,977           \$0         \$0         \$189,566           \$30,682         \$1,383         \$401,920           \$13,621         \$0         \$52,110           \$0         \$286,726         \$16,000           \$140,404         \$0         \$0           \$65,548         \$0         \$0           \$112,110         \$0         \$2,956           \$1,002,177         \$827,021         \$875,781           \$241,086         \$0         \$0           \$78,351         \$0         \$0           \$52,863         \$0         \$0           \$519,207         \$0         \$0           \$519,207         \$0         \$0           \$479,950         \$738,196         \$884,355           \$3,020         \$88,825         (\$8,574)           \$482,970         \$827,021         \$875,781 | Operating Fund         Designated Fund         Gifts & Grants Fund         Campaign Fund           \$527,357         \$0         \$0         \$5,739           \$112,455         \$295,844         \$149,251         \$167,657           \$0         \$243,068         \$63,977         \$0           \$0         \$0         \$189,566         \$0           \$30,682         \$1,383         \$401,920         \$500,000           \$13,621         \$0         \$52,110         \$0           \$0         \$286,726         \$16,000         \$19,181           \$140,404         \$0         \$0         \$0           \$65,548         \$0         \$0         \$0           \$112,110         \$0         \$2,956         \$0           \$1,002,177         \$827,021         \$875,781         \$692,577           \$241,086         \$0         \$0         \$0           \$78,351         \$0         \$0         \$0           \$52,863         \$0         \$0         \$0           \$146,907         \$0         \$0         \$675,000           \$479,950         \$738,196         \$884,355         \$20,811           \$3,020         \$82,7021         \$875,781         \$17,577 |



Stewardship of the Seneca Park Zoo Society's financial assets are just as important as the safety and security of our animals. Without both, we cannot provide our visitors with the experience they deserve. The Board of Trustees, for the 20<sup>th</sup> year in a row, approved and delivered a balanced budget. The budget is prepared in detail by the staff and recommended for approval by the Finance Committee. Each month the Executive Committee and the Board receive and discuss the financial results of the Zoo Society. Annually the Zoo Society's financial results are audited by EFP Rotenberg, LLP, an independent accounting firm.

### Income Statement For the Year Ended December 31, 2014

(With Comparative Totals for the Year Ended December 31, 2013)

|  | 20          | 14                    | 2013        |                       |
|--|-------------|-----------------------|-------------|-----------------------|
| SUPPORT AND REVENUE                                  | Amount      | % of Total<br>Revenue | Amount      | % of Total<br>Revenue |
| Membership & Admissions                              | \$2,275,094 | 42.9%                 | \$2,536,487 | 46.2%                 |
| Retail Operations                                    | 1,296,478   | 24.5%                 | 1,339,656   | 24.4%                 |
| Fundraising & Events                                 | 920,792     | 17.4%                 | 877,348     | 16.0%                 |
| In-Kind Contributions                                | 414,872     | 7.8%                  | 345,161     | 6.3%                  |
| Education Program Fees                               | 284,011     | 5.4%                  | 271,136     | 4.9%                  |
| Net Assets Released from Restriction                 | 104,871     | 2.0%                  | 107,955     | 2.0%                  |
| Interest Income                                      | 934         | 0.0%                  | 866         | 0.0%                  |
| Other  | 153         | 0.0%                  | 7,059       | 0.1%                  |
| -<br>:   | \$5,297,204 | 100.0%                | \$5,485,669 | 100.0%                |
|  | 2014        |                       | 2013        |                       |
|  |             | % of Total            |             | % of Total            |
| EXPENSES   | Amount      | Raised                | Amount      | Raised                |
| <b>EXPENSES</b> Retail Services                      | \$1,019,680 | 19.2%                 | \$1,005,483 | 18.3%                 |
| Membership & Admission Services                      | 548,585     | 10.4%                 | 612,036     | 11.2%                 |
| Education Programs                                   | 511,622     | 9.7%                  | 496,297     | 9.0%                  |
| Public Relations & Marketing                         | 661,302     | 12.5%                 | 604,871     | 11.0%                 |
| Administration                                       | 481,112     | 9.1%                  | 488,555     | 8.9%                  |
| Fundraising & Events                                 | 539,825     | 10.2%                 | 425,219     | 7.8%                  |
| Depreciation   | 50,662      | 1.0%                  | 41,724      | 0.8%                  |
|  | \$3,812,787 | 72.0%                 | \$3,674,185 | 67.0%                 |
| Increase in Net Assets                               | \$1,484,418 |                       | \$1,811,484 |                       |
| Net Assets at Beginning of Year                      | \$479,950   |                       | \$441,559   |                       |
| Support to Seneca Park Zoo Fund                      | (67,784)    |                       | (74,442)    |                       |
| Revenue Share with Monroe County<br>Parks Department | (1,316,113) |                       | (1,465,150) |                       |
| Board Designated Restrictions                        | (97,500)    |                       | (233,500)   |                       |
| Net Assets at End of Year                            | \$482,970   |                       | \$479,950   |                       |
|  |             |                       |             |                       |

A complete financial statement including Board Designated, Restricted Programs and the Capital Campaign is available upon request.

### **Forever Wild Society Members**

The mission of the Seneca Park Zoo Society's Planned Giving Program is to ensure the continuation of education and conservation programs for future generations. Thank you to the following people for making a deferred gift in support of the Zoo Society.

Anonymous

Rachel Baker August Robbie Baltzer

Bohdan and Maureen Baran Leonard and Lorri Bayer

Nina Beach

Kevin & Tami Best

James Tacci and Robyn Blanchard-Tacci

Mike and Mary Lou Bopp

Stephen Brown

Rita and Lawrence Callahan

Ralph Code

Spencer and Elizabeth Cook

Karen and Bill Crow

John and Mary Lou\* Davison

Cassey Dickey

Bob and Maureen Dobies David and Sandra Ebberts

Ron Fielding

Bob and Linda Franklin
Philip and Beverly Gelsomino

James Grapenstetter Aimee Hofmann Richard Hogestyn Mary Louise Huff Harold Johnson

Barbara Kelley and Thomas Riley

Donna Lampen-Smith
Patty and Larry Langdon
Lou and Sally Langie
Chuck Levengood
Peter and Margot Lutz

Carolyn and Edward Maruggi James and Linda McElheny Donald and Phyllis McNelly

Carol Merkel
Patricia Obstarczyk
Karen Panosian
Sharon Peterson
Michelle Picardo
Pamela Reed Sanchez
Dennis and Patricia Ringer
Tom & Ellen Rusling

Ric Thomann Denise Wells Pam Will

Keith and Betsy Wilson

Dr. Jeff Wyatt

Mark and Nancy Zawacki Dr. and Mrs. Tae Whang

\* Denotes deceased